

ITC Cloud Voicemail to Email for User

Step 1: Login ITC Cloud Manager Portal

• Select Users Tab



- Select Username
- Select Voicemail

ITC Cloud Voicemail to Email Options

- Option 1 Send with Hyperlink
- Under Unified Messaging Change Email Notification to: Send with Hyperlink
- Select Save

Unified Messaging			
Email Notif	fication Send w/ hyperlink	< v	
Sack to Users	Save	Cancel	
 System Emails I Notification 	New Voicemail	NEW VOICEMAIL NOTIFICATION	
	New Voicemail	NEW VOICEMAIL NOTIFICATION 1003 (James Estopinal), You have a new voice mail from 1008 (David Call)	

	[
	Opening vm-20200507223411034510-9828475eae32a8140a22812c38f0daa ×
 Option 2 Send with Brief Hyperlink Under Unified Messaging Change Email Notification to: Send with Brief Hyperlink 	You have chosen to open:
Select Save	
Unified Messaging	
Email Notification Send w/ brief hyperlin	k Y
Save Save	Cancel

- System Emails Voicemail Notification Link
- Select Link

V-Mail from David Call 1008 to James Estopinal 1003



Listen at https://in-telecom-eval.netsapiens.com/ns-api/?object=audio&action=play&domain=in-telecom&user=1003&type=vmail&file=vm=20200507232837035728-9828475eae32a8140a22812c38f0daa9.wav&time=20200507232859&auth=58dc23ab80bc58f5a3f7c3416b0d5f21.

• Select Open or Save File

Opening vm-20200507223411034510-9828475eae32a8140a22812c38f0daa ×				
You have chosen to open:				
507223411034510-9828475eae32a8140a22812c38f0daa9.wav				
which is: WAV file (72.4 KB)				
from: https://in-telecom-eval.netsapiens.com				
What should Firefox do with this file? Open with Groove Music (default)				
○ <u>S</u> ave File				
Do this <u>a</u> utomatically for files like this from now on.				
OK Cancel				

- Listen to Message
- Option 3 Send with Attachment (Leave as New)
- Under Unified Messaging Change Email Notification to: Send with Attachment (Leave as New)
- Select Save

Unified Messaging				
Email N	lotification Send w/ attac	hment (leave as nerv		
Sack to Users	Save	Cancel		
System will ErSelect Attachi	mail Voicemail F ment	ile	vm-20200927183752052653-d1e7d5bbf94f5261ed7861da1ab7ee42.wav 46 KB	~

• Listen to Message



You have a new voicemail from (985) 222-6876

	YOU HAVE A NEW VOICEMAIL!	
> Ontion 4 Sandwith Attachment	833 (Katie Burns), You have a new voice mail from (985) 222-6876. Your transcribed message: testing testing 123.	
Option 4 Send with Attachment (Move to Save)	Listen by opening the enclosed attachment.	
 Under Unified Messaging Change Email Notification to: Send with 	Sent by © 2020 ITC Cloud, All Rights Reserved.	
Attachment (Move to Save)		
Select Save		
Unified Messaging		
Email Notification Send w/ attachment (mo	ove to sav ~	
A Back to Users Save	Cancel	

- System will email Voicemail File
- Select Attachment
- Listen to Message



<mark>Attachment</mark> (Move to Trash)

- Under Unified Messaging Change Email Notification to: Send with Attachment (Move to Trash)
- Select Save

Unified Messaging				
	Email Notification	Send w/ attachment (mo	we to tras	
Sack to Users		Save	Cancel	

- System Emails Voicemail File
- Select Attachment
- Listen to Message



<mark>Attachment</mark> (Move to Trash)

- Under Unified Messaging Change Email Notification to: Send with Attachment (Move to Trash)
- Select Save

Unified Messaging				
	Email Notification	Send w/ attachment (mo	we to trac	
Sack to Users		Save	Cancel	

- System Emails Voicemail File
- Select Attachment
- Listen to Message

Option 6 Send with Brief	vm-20200927183752052653-d1e7d5bbf94f5261ed7861da1ab7ee42.wav 46 KB
Attachment (Leave as New)	You have a new voicemail from (985) 222-6876
 Under Unified Messaging Change Email Notification to: Send with Brief 	YOU HAVE A NEW VOICEMAIL!
Attachment (Leave as New)	833 (Katie Burns),
Select Save	You have a new voice mail from (985) 222-6876. Your transcribed message:
Listen to Message	testing testing 123. Listen by opening the enclosed attachment.
	Sent by © 2020 ITC Cloud, All Rights Reserved.
Jnified Messaging	
Email Notification Send w/ brief attachment (leave	a∽
Save Canc	el
System Emails Voicemail File	

Select Attachment

V-Mail from David Call 1008 to James Estopinal 1003



Listen by opening the enclosed attachment.

Option 7 Send with Brief Attachment (Move to Save)

- Under Unified Messaging Change Email Notification to: Send with Brief Attachment (Leave as New)
- Select Save

• Listen to Message

Unified Messaging

Email Notification	Send w/ brief attachm	ient (move t	
Back to Users	Save	Cancel	

- System Emails Voicemail File
- Select Attachment

V-Mail from David Call 1008 to James Estopinal 1003

vm@netsapiens.com To O James Estopinal	
om-20200507235900036421-9828475eae 66 KB	-32a8140a22812c38f0daa9.wav 🗸

Listen by opening the enclosed attachment.

Option 8 Send with Brief Attachment (Move to Trash)

- Under Unified Messaging Change Email Notification to: Send with Brief Attachment (Move to Trash)
- Select Save

Unified	Messaging	
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Emai	I Notification Send	l w/ brief attachmen	t (move t 🗸		
Sack to Users		Save	Cancel		

- System Emails Voicemail File
- Select Attachment
- Listen to Message

V-Mail from David Call 1008 to James Estopinal 1003



Listen by opening the enclosed attachment.

- > Option 9 Send No Voicemail to Email
- Under Unified Messaging Change Email Notification to: None
- Select Save

Inified Messaging			
	Email Notification	None	~
Sack to Users		Save	Cancel