ITC Cloud Voicemail to Email

Step 1: Login ITC Cloud Portal

- Select Messages Tab

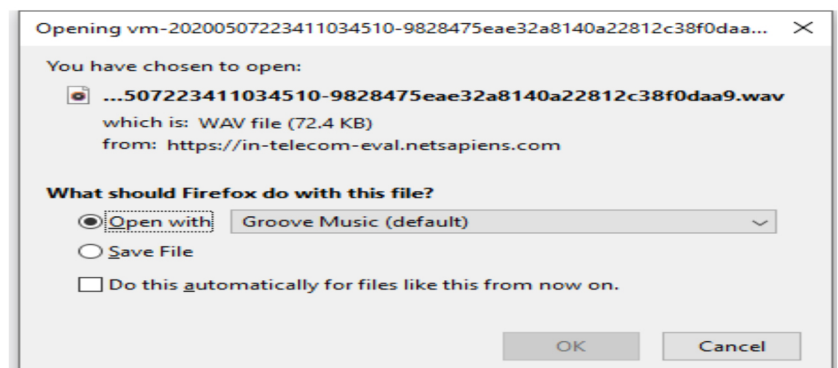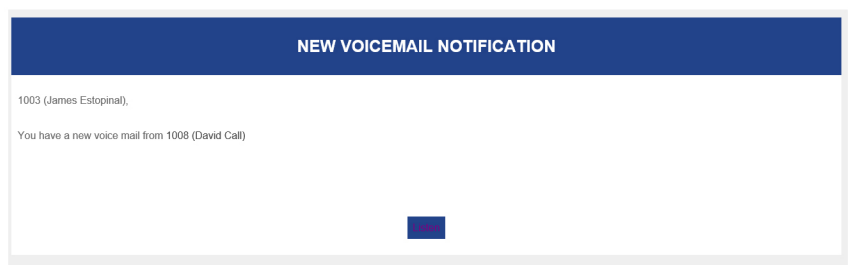

Messages

- Select Settings

ITC Cloud Voicemail to Email Options

- ➢ **Option 1 Send with Hyperlink**
- Under Unified Messaging Change Email Notification to: Send with Hyperlink
- Select Save

- System Emails New Voicemail Notification
- Select Listen

- Select Open with or Save File

➢ **Option 2 Send with Brief Hyperlink**

- Under Unified Messaging Change Email Notification to: Send with Brief Hyperlink

- Select Save

Unified Messaging

Email Notification   Send w/ brief hyperlink

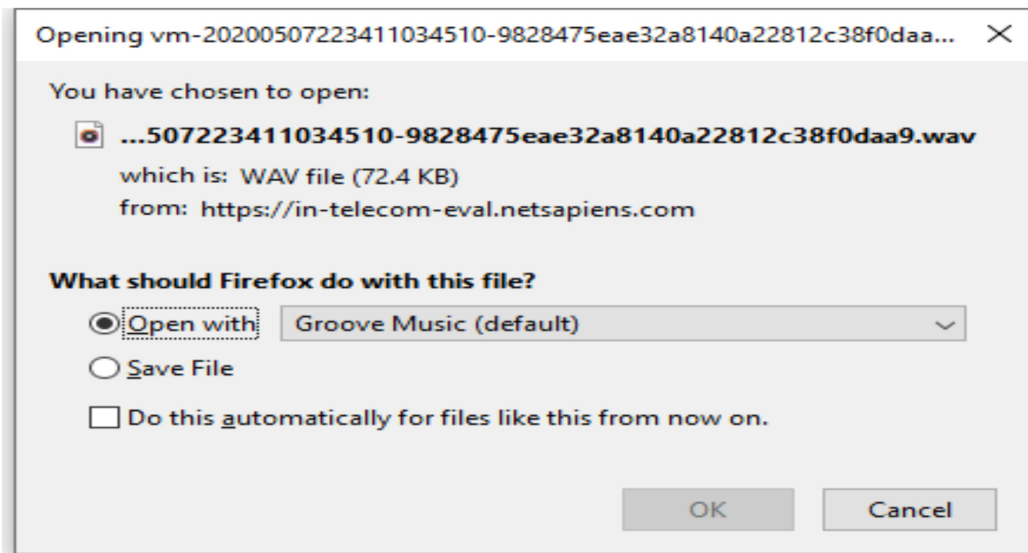↩ Back to Users   **Save**   Cancel

- System Emails Voicemail Notification Link

- Select Link

V-Mail from David Call 1008 to James Estopinal 1003

vm@netsapiens.com
To ✅ James Estopinal

↩ Reply   ↩

Listen at https://in-telecom-eval.netsapiens.com/ns-api/?object=audio&action=play&domain=in-telecom&user=1003&type=vmail&file=vm-20200507232837035728-9828475eae32a8140a22812c38f0daa9.wav&time=20200507232859&auth=58dc23ab80bc58f5a3f7c3416b0d5f21.

- Select Open or Save File

Opening vm-20200507223411034510-9828475eae32a8140a22812c38f0daa...   ✕

You have chosen to open:

⊙ ...507223411034510-9828475eae32a8140a22812c38f0daa9.wav
which is: WAV file (72.4 KB)
from: https://in-telecom-eval.netsapiens.com

What should Firefox do with this file?
◉ Open with   Groove Music (default)   ⌄
○ Save File
☐ Do this automatically for files like this from now on.

OK   Cancel

- Listen to Message

➢ **Option 3 Send with Attachment (Leave as New)**

- Under Unified Messaging Change Email Notification to: Send with Attachment (Leave as New)

- Select Save

Unified Messaging

Email Notification | Send w/ attachment (leave as nev ⌄)

↩ Back to Users   Save   Cancel

- System will Email Voicemail File

- Select Attachment

- Listen to Message

➢ **Option 4 Send with Attachment (Move to Save)**

- Under Unified Messaging Change Email Notification to: Send with Attachment (Move to Save)

- Select Save

IN-TELECOM CLOUD

YOU HAVE A NEW VOICEMAIL!

833 (Katie Burns),

You have a new voice mail from **(985) 222-6876**.
Your transcribed message:

testing testing 123.

Listen by opening the enclosed attachment.

Sent by © 2020 ITC Cloud, All Rights Reserved.

Unified Messaging

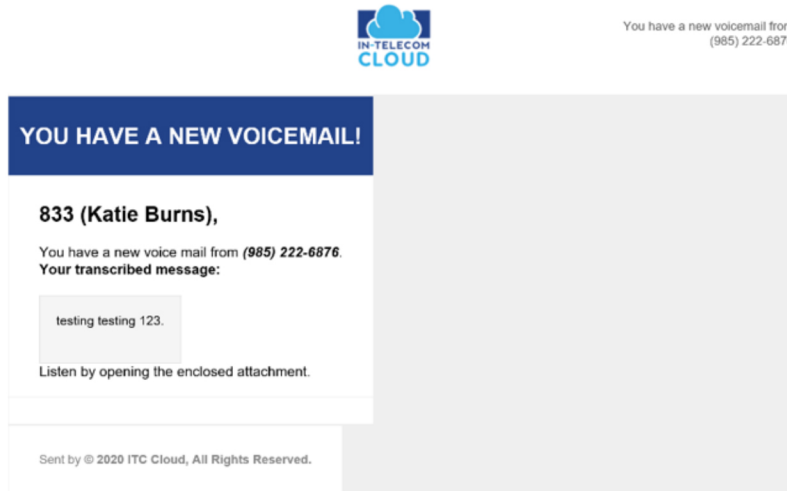Email Notification   Send w/ attachment (move to sav ▾

↩ Back to Users   Save   Cancel

- System will email Voicemail File

- Select Attachment

- Listen to Message

➢ **Option 5**   vm-20200927183752052653-d1e7d5bbf94f5261ed7861da1ab7ee42.wav
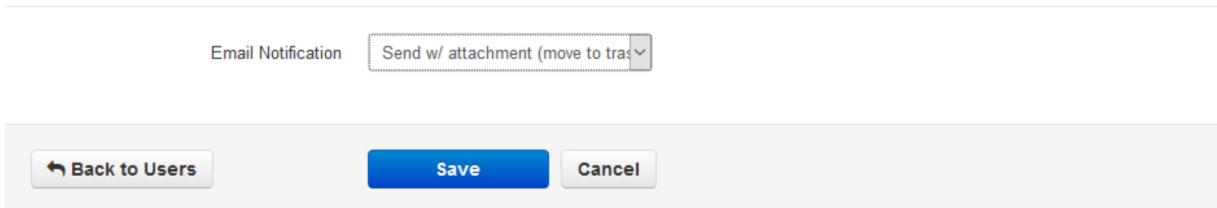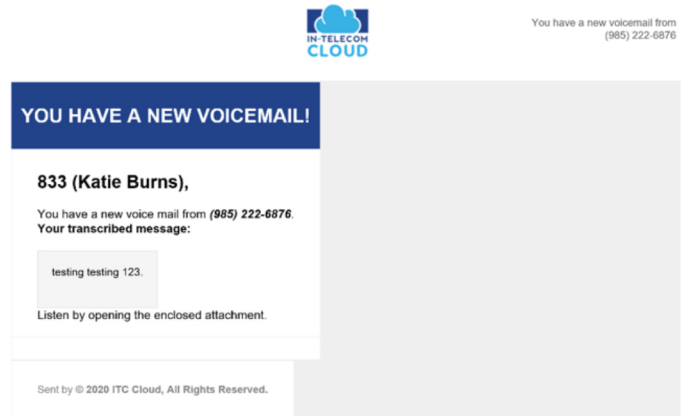46 KB   **Send with**

Attachment **(Move to Trash)**

- Under Unified Messaging Change Email Notification to: Send with Attachment (Move to Trash)
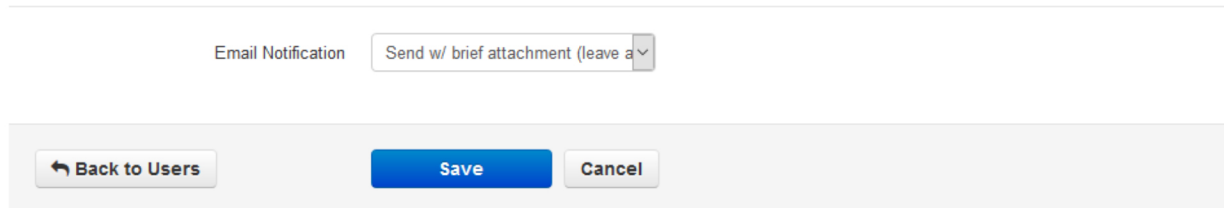- Select Save

- System Emails Voicemail File
- Select Attachment
- Listen to Message

➢ **Option 6 Send with Brief Attachment (Leave as New)**

- Under Unified Messaging Change Email Notification to: Send with Brief Attachment (Leave as New)
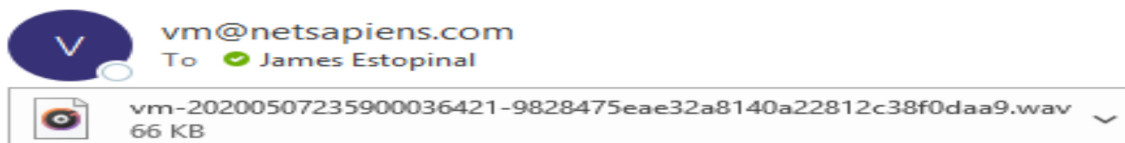
- Select Save

- Listen to Message

Unified Messaging

Email Notification   [Send w/ brief attachment (leave a ∨]

↩ Back to Users   **Save**   Cancel

- System Emails Voicemail File

- Select Attachment

➢ **Option 7 Send with Brief Attachment (Move to Save)**

- Under Unified Messaging Change Email Notification to: Send with Brief Attachment (Leave as New)

- Select Save

- Listen to Message

Unified Messaging

Email Notification   Send w/ brief attachment (move t ⌄

↩ Back to Users   **Save**   Cancel

- System Emails Voicemail File
- Select Attachment

V-Mail from David Call 1008 to James Estopinal 1003

V   vm@netsapiens.com
To ✅ James Estopinal

🔘 vm-20200507235900036421-9828475eae32a8140a22812c38f0daa9.wav ⌄
66 KB

Listen by opening the enclosed attachment.

➢ **Option 8 Send with Brief Attachment** (Move to Trash)
- Under Unified Messaging Change Email Notification to: Send with Brief Attachment (Move to Trash)
- Select Save

Unified Messaging

Email Notification   Send w/ brief attachment (move t ⌄

↩ Back to Users   **Save**   Cancel

- System Emails Voicemail File
- Select Attachment
- Listen to Message

V-Mail from David Call 1008 to James Estopinal 1003

vm@netsapiens.com
To ✅ James Estopinal

vm-20200507235900036421-9828475eae32a8140a22812c38f0daa9.wav
66 KB

Listen by opening the enclosed attachment.

➢ **Option 9 Send No Voicemail to Email**

- Under Unified Messaging Change Email Notification to: None

- Select Save

Unified Messaging

Email Notification   None

↩ Back to Users   **Save**   Cancel